An 8-person team supporting everything from end-user computing through to network engineering for all business units in the Town (including public safety and public works).

GIS services are managed from the Information Technology Department via one (1) analyst.

Information Technology DESCRIPTION

DEPARTMENT SERVICES

- Network services (Wired, Wifi, WAN, remote)
- Telephone (PBX and Town Cell)
- Server support
- End-User hardware
- Application Maintenance (purchased)
- Application update (homegrown)
- Application integration
- GIS services
- AV support conduit

UPCOMING PROJECTS

- Library Network and staff PC support returns

- GIS public facing projects
  - Parks Mapping for public
  - Cemetery Mapping

- Server Refresh: Stage 2 of 2

- Network Core: Stage 2 of 2
- Public Safety Complex Edge upgrade
- PW Edge upgrade
- Phone lines: reduce carrier copper
  - Pool communications upgrades

BUDGET CHANGES

ORG	OBJECT	DESCRIPTION	REASON	$ CHANGE
G33000	60110	Permanent Services	1 FTE (Network Specialist)	$128,147
G3300	60121	Temporary Services	.5 ERP support for ERP system	$41,600
G3300	62213	Dues and Subscriptions	Slight increase on GMIS membership	$35
G3300	63249	Computer Software	vendor increases	($415,919)
G3300	62353	Software Subscriptions	New in FY 25 – from 62349 vendor increases	$399,087

BUDGET CHANGES

ORG	OBJECT	DESCRIPTION	REASON	$ CHANGE
G3300	63133	Professional Services	Reduced scanning, increases in non-IT document storage	($28,500)
G3300	63159	Training	Slight increase on training platforms by vendor	$225
G3300	63234	Equipment Purchase	Increase due to PD MDT	$2,500
G3300	65212	Telephone and data	CRCOG/FD MDT charges eliminated – FD NI	($9,080)
TOTAL		DEPARTMENT		$117,870