



# **Mayor's Office**

## **BUDGET PRESENTATION**

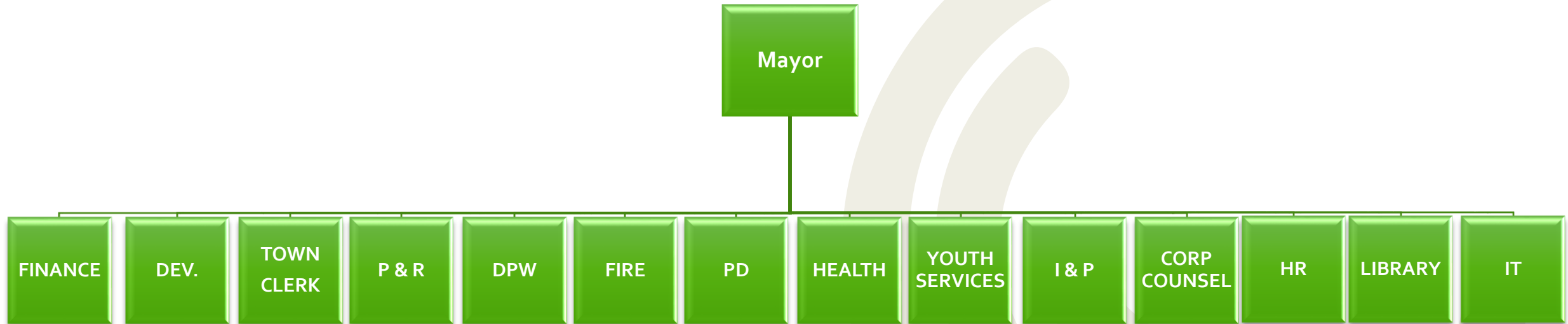
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### **FY 2019-2020**

# ➤ MAYOR'S OFFICE



# ➤ ORGANIZATIONAL CHART





## ➤ MAYOR'S DUTIES

- Administration of all departments, agencies, and offices
- Director of Emergency Management
- Ensures that all laws and ordinances are faithfully executed
- Prepares and submits to the Council an annual budget
- Interacts with the general public, State and Federal Agencies
- The Mayor's office serves as a "clearing house" facilitating timely responses to requests for information and assistance, as well as the satisfactory resolution of complaints





# ➤ ACCOMPLISHMENTS, PROJECTS AND INITIATIVES

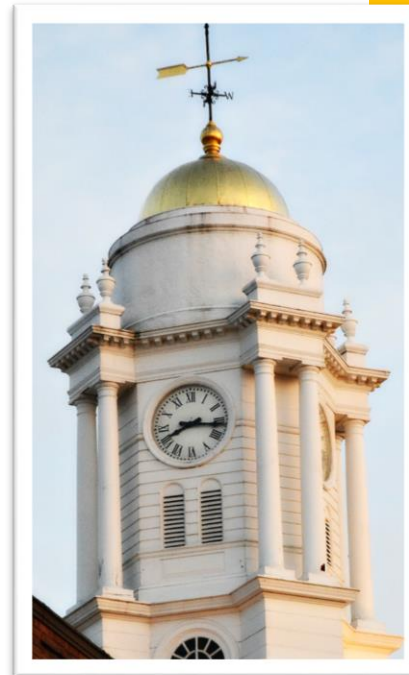
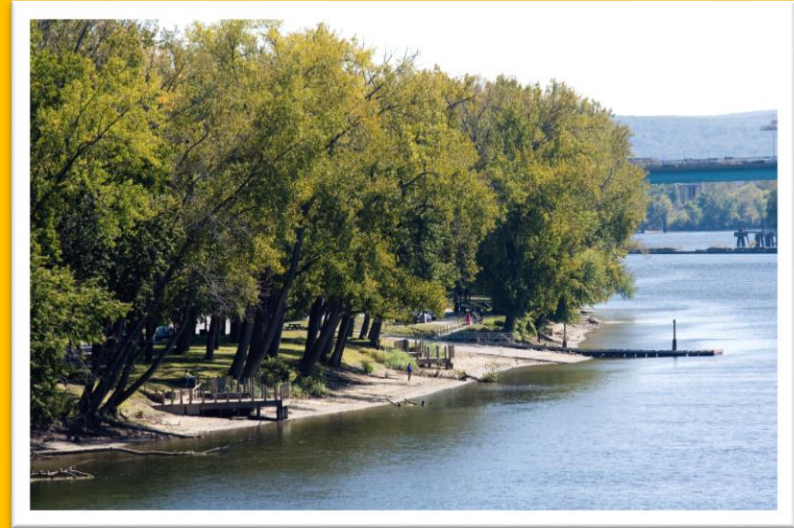
- Expanded resident communications and outreach portfolio
  - Expanded social media
  - Kiosk on the Town Green
  - My East Hartford
  - EH Alert-Citizen Alert Network
- Anti-Blight initiatives
- Town sign project
- Senior Center renovations
- Wickham Library renovations



# ➤ ACCOMPLISHMENTS, PROJECTS AND INITIATIVES



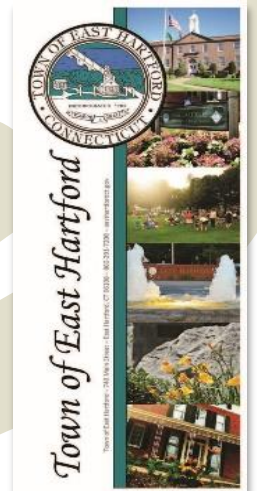
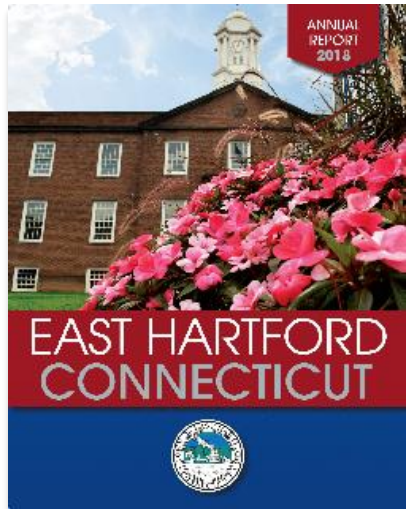
- Town Hall Improvements
- Great River Park updates and improvements
- Business and Community Engagement
  - EH CONNects
  - Silver Lane Redevelopment
  - Business Visitation Program
  - Commercial Façade Program





# ➤ MAYOR'S INITIATIVES & PROJECTS

## INCREASE RESIDENT SATISFACTION AND COMMUNICATION





# ➤ INTERACTION WITH CONSTITUENTS

	2016	2017	2018
Inbound Calls to the Mayor's Office	8,400	3,532	3,884
Emails	34,056	37,977	43,816
Follow-up Calls	3,868	3,320	2,108
Walk-in Visits	2,080	2,288	2,000
Events	175	157	193
Meetings	529	527	545



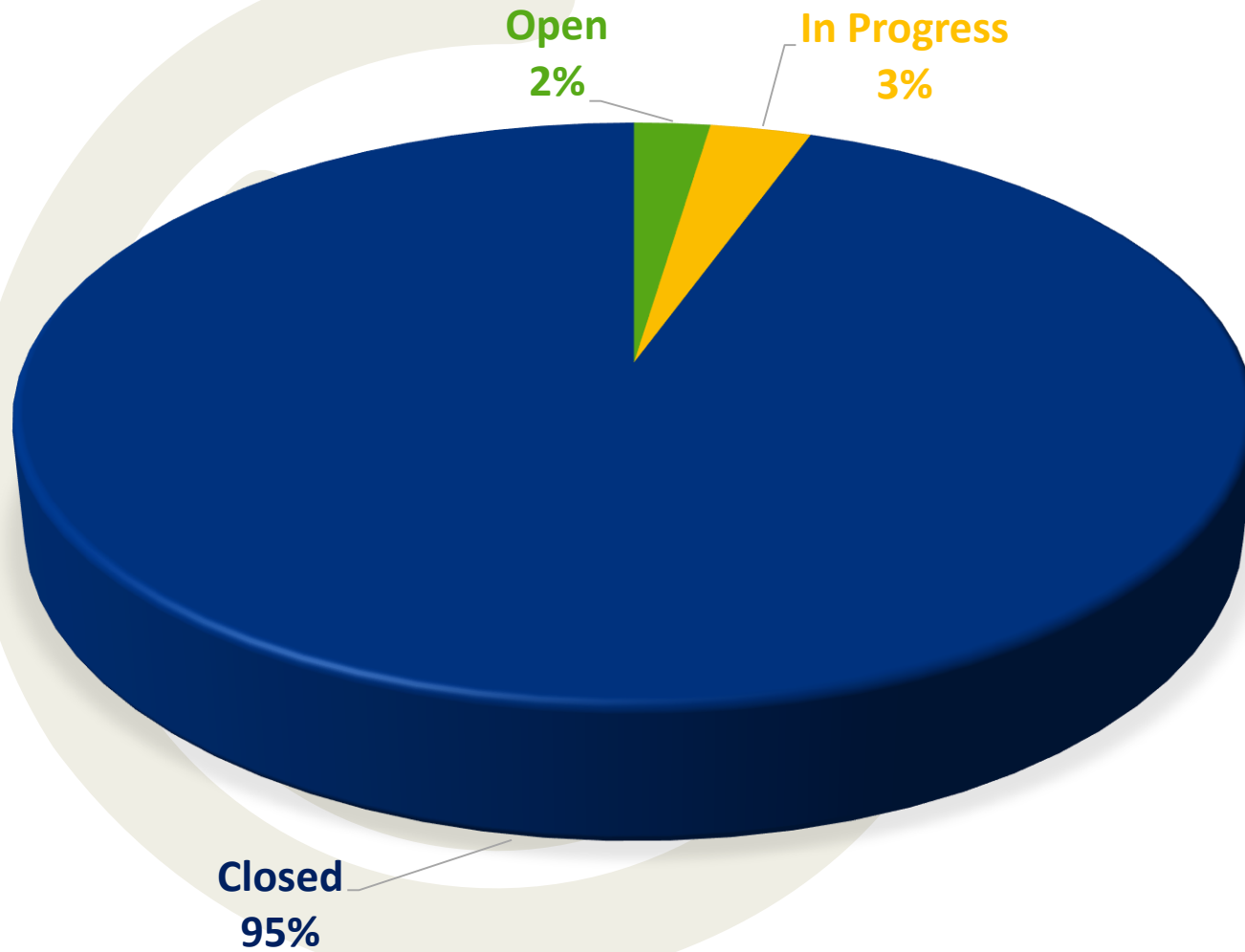
# ➤ KEY SOCIAL MEDIA ENGAGEMENT



Town of East Hartford			East Hartford Parks and Recreation			East Hartford Police Department		
2017	2018	% Increase	2017	2018	% Increase	2017	2018	% Increase
718	1,226	70%	389	1,522	291%	2,947	3,743	27%

# ➤ "MY EAST HARTFORD"

Total Requests for Service

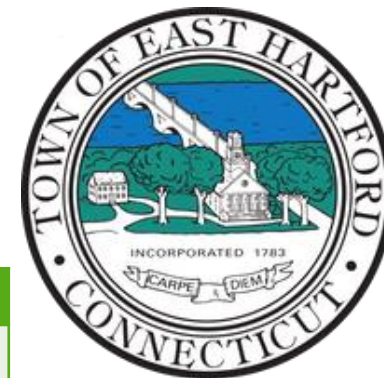




## ➤ BUDGET INCREASE / DECREASE

OFFICE OF THE MAYOR			2019	2020	Difference
G2100	62213	CRCOG	36,694	37,771	1,077





# ➤ BENEFIT MEMBERSHIP

Project	Town Funds	Federal/State Funds	Total
<b>Roberts Street Mill &amp; Pave</b> STP-Urban Funds Construction Complete	\$103,636	\$414,546	\$518,182
<b>Main Street &amp; School Street Mill &amp; Pave</b> ARRA Funds Construction Complete	\$23,850	\$1,764,134	\$1,787,984
<b>Riverside Drive Reconstruction*</b> FHWA Grant Construction Complete	\$0	\$950,000	\$950,000
<b>Brewer Street Reconstruction Phase I/II</b> STP-Urban Funds Design Phase	\$1,081,000	\$4,232,000	\$5,313,000
<b>Brewer Street Reconstruction Phase III</b> LOTICIP Funding Design Phase	\$201,168	\$1,693,400	\$1,894,568
<b>Hockanum Linear Park Trail Phase III*</b> FHWA Grant Design Phase	\$0	\$475,000	\$475,000
<b>East Hartford Multi-Use Trail</b> Several Sources of FHWA Funds Construction Complete	\$40,000	\$3,074,592	\$3,114,592
<b>Governor Street Reconstruction</b> STP-Urban Funds Construction Complete	\$135,792	\$2,333,000	\$2,468,792
<b>Silver Lane Corridor Study</b> STP-Urban Funds Construction Complete	\$20,000	\$180,000	\$160,000
<b>Fire House 5 Phase I</b> Brownfield Investigation	\$0	\$3,500	\$3,500
<b>TOTALS ➔</b>	<b>\$1,605,446</b>	<b>\$15,121,172</b>	<b>\$16,726,618</b>

# > DUES



Organization	Dues	Benefits of Membership
CCM	\$34,906	Ad hoc Studies, Labor Component, Salary Studies, Electrical-Trans Canada, Solar Projects, Lobbyist, and other services
CRCOG	\$37,711	Capitol Region municipal officials develop policy and set the CRCOG agenda through their participation on working committees, which provide guidance to the CRCOG Policy Board and help promote efficient transportation systems, responsible land use, preservation of land and effective economic development.
USCM	\$5,269	Promote the development of effective national urban/suburban policy; Strengthen federal-city relationships; Ensure that federal policy meets urban needs; Provide mayors with leadership and management tools; and Create a forum in which mayors can share ideas and information.

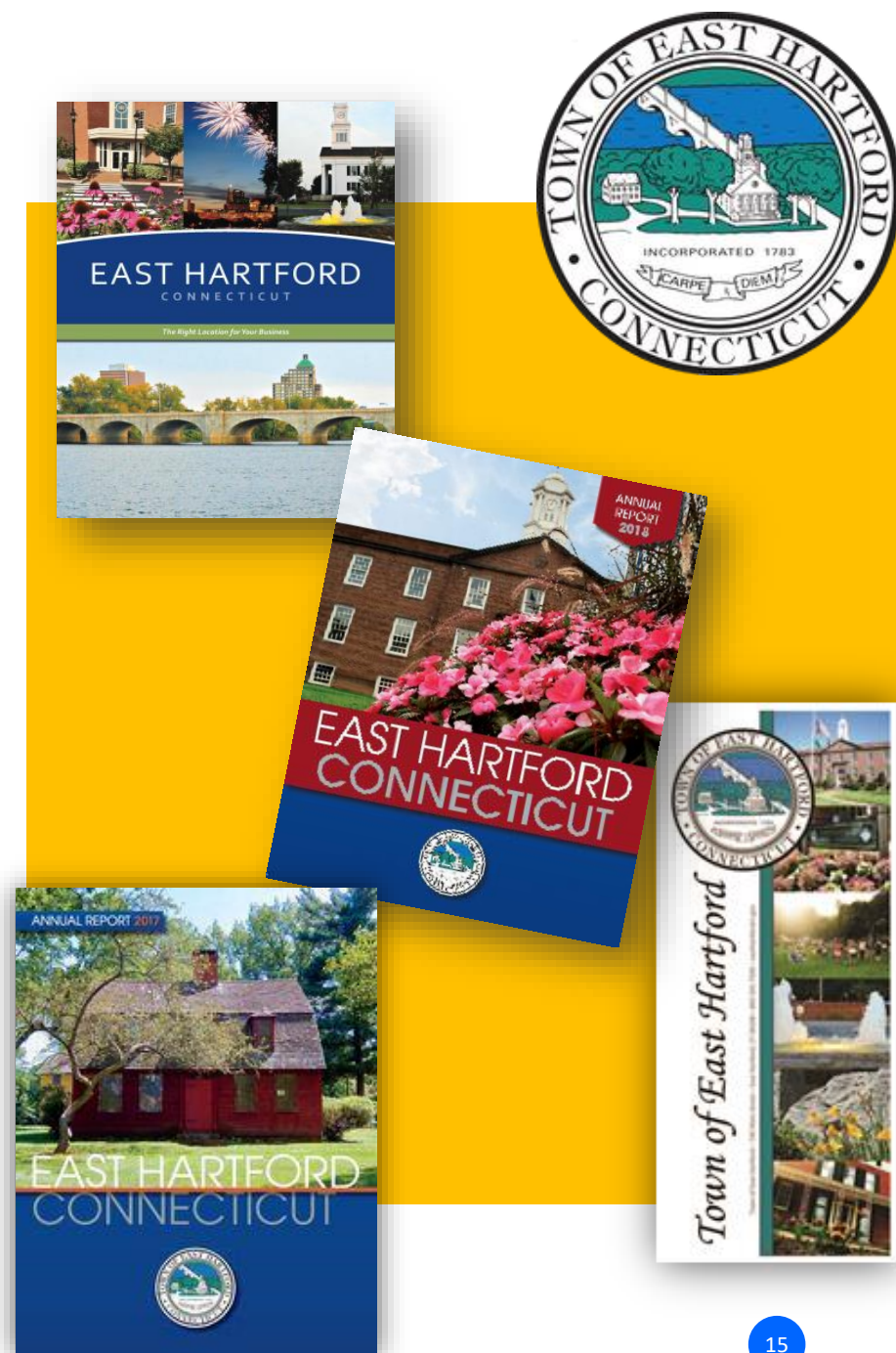
# MEMBERSHIP





# ➤ PROFESSIONAL SERVICES

- Special town improvement projects
- Development and special studies
- Communication materials:
  - Comprehensive Annual Report
  - Town of East Hartford Map
  - Town Website
- Communication tools and trainings:
  - Kiosk
  - My East Hartford





**“East Hartford is a friendly and vibrant community, rich in history and steeped in tradition”**







**"The Town of East Hartford is comprised of a community that is dedicated to unceasing improvement, development and enhancement. We work hard to maintain our small-town feel while moving toward meeting the needs of the future. This is what makes us a wonderful place to live, work and thrive."**







# THANK YOU!

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