

# East Hartford Police Department

Chief of Police,  
*Scott M. Sansom*

***Our mission is to safeguard life and property, preserve peace, enforce laws, prevent and detect crime, provide a safe community, enhance the quality of life and to protect the rights of citizens.***

On behalf of all the members of the East Hartford Police Department, I am honored to present our 2022 annual report. The information detailed in these pages reflects a summary of our activities and accomplishments during 2022 as well as new events we will be involved with in the coming year.

The last two years were challenging for the Department due to the global pandemic and the current climate, but East Hartford Police personnel continue to work through these challenges collaboratively with our community. We are grateful for the community support as we work to solve problems to improve the quality of life here in East Hartford.

The Department has undertaken numerous projects to enhance our service to the community in the past year, including collaborating with the East Hartford Health Department to hire a Social Worker to work closely with both departments. The Social Worker responds to some calls, trains officers, and conducts follow-up with persons-in-crisis or struggling with mental illness. We also began a Neighborhood Service Plan wherein the town is split into 6 Neighborhoods. A police lieutenant is assigned to a shift and a neighborhood, and serves as an ambassador to that community.

I want to thank all the members of the department, civilian and sworn, for doing an outstanding job and a special thank you to the East Hartford community for allowing us to serve.

# Department Structure

We are pleased with the efficiency of the new organizational structure that we began in 2021; creating three distinct bureaus, combining Field Operations and Criminal Investigations into one.

- *Operations Bureau*
- *Professional Standards Bureau*
- *Support Services Bureau*

## Table of Organization

Chief of Police	1
Assistant Chief of Police	1
Deputy Chief	3
Lieutenant	11
Sergeant	16
Detective	8
Investigator	7
Officer	78



# Recruitment and Hiring

Over the course of the past year EHPD accepted applications for both entry-level and certified police officer positions. A total of eight entry-level and certified officers were hired to fill vacant positions.



Above, five new officers were sworn in; in front of the Public Safety Complex in February.



# Retirements

Congratulations and best wishes to our 2022 retirees, we are grateful for their service to the Town of East Hartford:

- Officer John Zavalick, 29 years
- Lt. Dominique Corbett, 28 years
- Officer Tracy O'Connell, 27 years
- Officer Ted Branon, 27 years
- K-9 Officer Stephen Grossi, 23 years

Officer John Zavalick



Lieutenant Dominique Corbett



Officer Tracy O'Connell



Officer Ted Branon

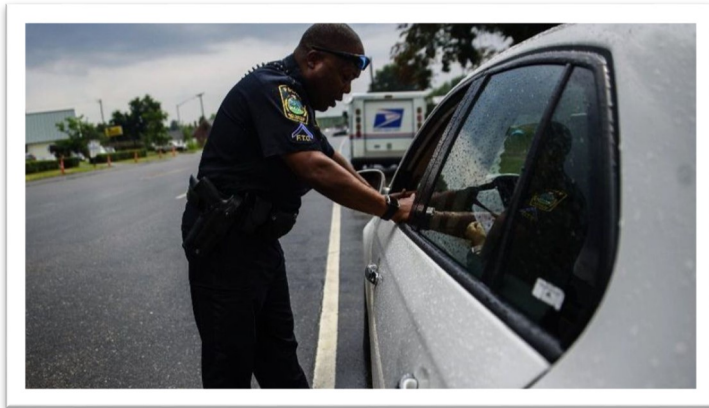


K9 Officer Stephen Grossi



*Happy Retirement!*

# Operations Bureau



## PATROL DIVISION STATISTICS

CALLS FOR SERVICE	31,916
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TRAFFIC STOPS	7,356
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INFRACTIONS/MISDEMEANORS	5,300
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## DIVISIONS WITHIN OPERATIONS:

The Operations Bureau is the largest bureau within the police department and consists of Criminal Investigations and the Patrol Division, supplemented by:

- Traffic Unit
- Motorcycle Unit
- Animal Control Unit
  - K-9 Unit
- TRT SWAT Team
- TRT Crisis Negotiating Team
  - Marine Patrol
  - Dive Team
  - Bomb Squad
  - Honor Guard
  - Bicycle Unit

*Operations Bureau: This is our largest division, we combined the Field Operations Bureau and Criminal Investigations Bureau in 2021 to create the Operations Bureau. The Operations Bureau includes not only criminal investigators, but also the patrol division supplemented by the Traffic Unit, Motorcycle Unit, Animal Control, K-9 unit, TRT SWAT, Dive Team, Honor Guard and Community Outreach.*

*Patrol Division: The patrol division is the backbone of the East Hartford Police Department and is committed to providing safety, service and building relationships throughout East Hartford.*

## Criminal Investigations

*The Criminal Investigations Bureau (CIB) assists patrol officers with the investigation of cases that require specialized training or an extended period of time to complete. The C.I.B. also initiates investigations that fall outside the normal complaint procedure, such as compliance with Sex Offender registration laws, firearms violations, and Vice and Narcotics investigations.*

*The C.I.B. is grouped into Divisions enabling each unit to receive advanced training in their specialty and to partner with similar units in the region to address recurring crime patterns of a like nature. All members of the CIB are prepared to quickly shift between divisions depending on patterns of crime and major crime events. Some of our divisions include: General Investigations, School Resource Officers, Court Officer, Evidentiary Services Unit, Crash Investigations Unit, partnering with the Greater Hartford Regional Auto Theft Task Force, and Federal Task Forces.*

# Support Services Bureau



## COMMUNICATIONS STATISTICS

CALLS FOR POLICE SERVICE **31,916**

CALLS FOR FIRE & E.M.D. **8,547**

CALLS FOR MEDICAL SERVICE **2,251**

## SUPPORT SERVICES DIVISIONS:

The Support Services Bureau is comprised of several divisions, including:

- Public Safety Communications
- Fleet Services
- Property/Evidence Unit
- Administrative Services
- Budget Preparation
- Payroll
- Permits Processing
- Private Duty Billing
- Accounts Payable/Grants
- Work Related Injury & Human Resources

## PUBLIC SAFETY COMMUNICATIONS

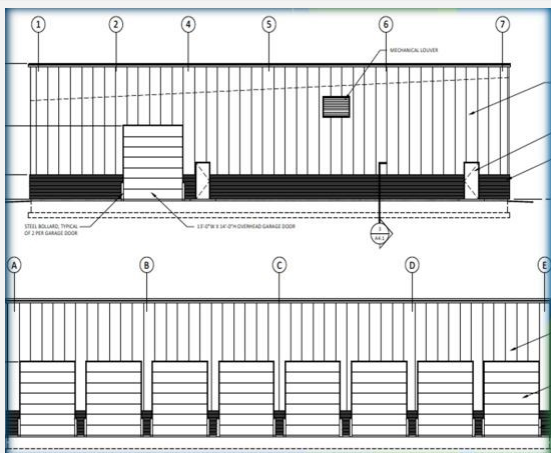
The Public Safety Communications Center is the main answering point for all Police, Fire and Emergency Medical calls for service within the Town of East Hartford. The Center is staffed 24 hours a day, 365 days a year by state certified telecommunicators.

### Staffing

1 Sworn Police Supervisor & 4 Dispatch Supervisors

19 Telecommunicators certified by the Division of Statewide Emergency Telecommunications (DSET)

## Public Safety Garage Project



### Public Safety Garage (2022):

- 12,000 sq. feet, completed in the Fall of 2022
- Shared building for both Police & Fire
- Located at the Public Safety Complex
- Built to house and protect vehicles
- Functions as secure Evidence Storage for motor vehicles
- Approved and funded via A.R.P.A



# Professional Standards Bureau

## GOALS AND OBJECTIVES

The goal of the Professional Standards Bureau (PSB) is to ensure the department is highly trained, accredited, ethical and adheres to the established Code of Conduct. This bureau safeguards the integrity of the department.

## DIVISIONS WITHIN THE PSB

- ***Internal Affairs***
- ***Training***
- ***Firearms***
- ***Accreditation***
- ***Freedom of Information Requests/ Civil Liability***
- ***Hiring & Background Investigations***
- ***Research & Planning***

## INTERNAL AFFAIRS REVIEWS

14- Internal Affairs Investigations

1- Use of K-9 deployments

6- Vehicular Pursuits

110- Use of Force Cases

1- Employee Grievances

*Note that review of cases does not indicate a complaint or violation of policy occurred, but is done as a means of quality assurance to ensure personnel adherence to applicable policies and procedures.*

In November 2019, EHPD received initial accreditation by the Commission on Accreditation for Law Enforcement Agencies (CALEA), the premier credentialing association for public safety agencies. In 2022, we successfully completed our third annual compliance review.

Accreditation is an ongoing process that requires the EHPD to continually evaluate and track performance. The department will submit itself to an annual remote review of its policies and procedures. A site-based assessment by CALEA representatives occurs every four years and is overseen by P.S.B. supervisors.

## CALEA Reassessment

Focal points of each reaccreditation cycle involve periodic reports, analyses, reviews, and other activities mandated through CALEA standards. To ensure continued compliance during each reaccreditation cycle, CALEA mandates agencies undergo a compliance review to demonstrate compliance with a set of 180 "best practice" standards.

## Highlights

- Expansion of the body -worn camera program for sworn personnel.
- 8 new EHPD officers hired.
- Increased amount of training conducted in relaxed COVID-19 protocols. Officers participated in both in-person and online courses.

# New Initiatives

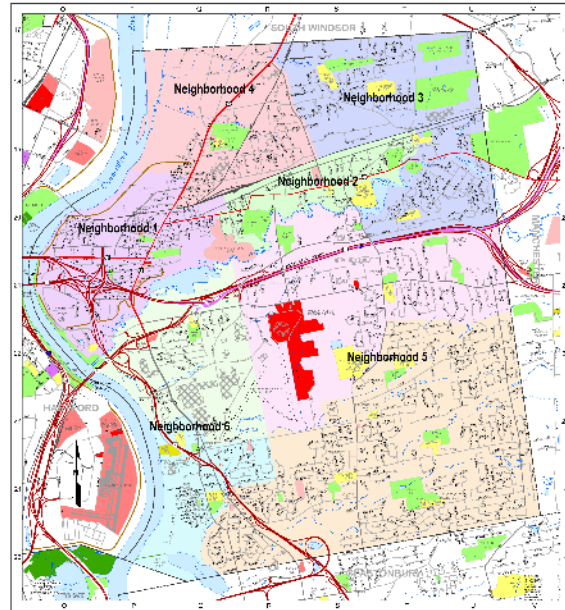
## East Hartford Police Neighborhood Service Plan Map

### Neighborhood Service Plan

The focus of the East Hartford Police Neighborhood Service Plan is to increase public safety through partnerships and community engagement.

The existing eight (8) police Districts have been reconfigured into six (6) Neighborhoods. Each neighborhood has been assigned to a Neighborhood Coordination Lieutenant who will serve as the “Ambassador to the Community.”

The Neighborhood Service Plan will be a catalyst to enhance the existing structure of the Community Outreach Division and spread its reach throughout the organization.



### Police Social Worker

In 2022, the town hired a clinical social worker in collaboration with the Health & Human Services department. The majority of their time is spent as a liaison with PD, but they also work with Human Services to assure support with resident referrals for services and peer-to-peer consultations.

### *Street Security Camera System*

Work began in July of 2022 to install three new cameras to improve coverage in our Street Security Camera system that went live in 2021. This system is designed to deter crime, enhance criminal investigations, and improve the quality of life in East Hartford. This system has already proven itself to be effective and has helped solve crimes.

*Going live in 2023 - Camera Locations:*  
-East Hartford Fire Dept. -Station 5- Brewer St.  
-Main Street & Brewer Street  
-High Street near #303 Main Street







## Community Events

During 2022, the EHPD continued our tradition of participating in community events. We were pleased to host a “National Night Out” at two locations; traveling to Gorman Park and Martin Park. We also hosted food drives, toy drives, and visits with Santa. We partnered with Roma’s to offer a “Slice with a Cop” lunch event, participated in the Make-A-Wish truck convoy, and held our “Faith and Blue” vigil. More details are available on our Facebook page: [www.facebook.com/EastHartfordPD/](http://www.facebook.com/EastHartfordPD/)



EHPD Officers participated in several “Coffee with a Cop” events in 2022, and the “Bag for Hunger Food Drive” (right)



Above: EHPD Officers and EHPD staff collaborated to offer the 1st First Responders Academy—Summer 2022



# EHPD Command Staff



*2022 Command Staff:*

*(From left) Deputy Chief Donald Olson, Deputy Chief Robert Davis, Chief of Police Scott Sansom, Assistant Chief Mack Hawkins and Deputy Chief Joshua Litwin*

==== **P.R.I.D.E.** ====

Professionalism

Respect

Integrity

Diversity

Excellence

*Serving Our Community with Pride and Integrity*