RFP 17-08
Addendum 3 – 10/27/2016

The following clarifications are provided:

General questions:

Question 1) How is the BCM calling the Nortel [CS1000]? Please elaborate on how that is being accomplished today?

Response:

      Currently the BCM50 utilizes H.323 with the NRS at Public Safety CS1000 providing steering for 4-digit dialing. Per RFP page 4, SIP is incorrectly identified as the protocol currently being used.

Question 2) How does the current Calero Software access call detail from the BCM50?

Response:

      Currently Calero call accounting does not access call detail from the BCM50. For accessing call detail from the CS1000 we use the Nortel DBA toolkit over IP.

Question 3) How many voicemail ports are needed?

Response:

      8 voicemail ports should be enough initially. A total of 10 handle all traffic today without problems.

Question 4) What type of interoperability are you looking for exactly?

Response:

      4 digit dialing.

Question 5) Are you looking to go all IP phones or do you want to keep some phones digital?

Response:

      Per RFP page 4, "The Nortel BCM 50 PBX currently services about 40 digital endpoints" and IP phones are not a requirement due to cost, but could be an option for some endpoints.