



2023 *Annual Report*

East Hartford Police Department

Chief of Police,
Mack S. Hawkins

Our mission is to safeguard life and property, preserve peace, enforce laws, prevent and detect crime, provide a safe community, enhance the quality of life and to protect the rights of citizens.

On behalf of all members of the East Hartford Police Department, I am honored to present our 2023 annual report. The information detailed in these pages reflects a summary of our activities and accomplishments during 2023 as well as new initiatives we will be involved with in the coming year.

The last few years were challenging for law enforcement, but East Hartford Police personnel continue to work through these challenges collaboratively with our community. We are grateful for the community support as we work together to solve problems and improve the quality of life here in East Hartford.

The Department has undertaken numerous projects to enhance our service to the community during the past year, including utilizing our embedded social worker, creating a Police Chaplain Corps, achieving CALEA reaccreditation, and continuing to work closely with other Town departments to better serve East Hartford. We continue to refine our Neighborhood Service Plan wherein the town is split into 6 Neighborhoods. A police lieutenant is assigned to be accountable for activity within each neighborhood, and serve as an ambassador to that community. We also saw a change in command with the retirement of Chief Scott Sansom, and my promotion to Interim Chief by Mayor Michael Walsh and then appointment as Chief by Mayor Connor Martin. Being born and raised in East Hartford, I am honored and grateful for the opportunity to serve as your Chief.

Thank you to all the members of the department, civilian and sworn, for your outstanding work, and a special thank you to the East Hartford community for allowing us to serve.

Department Structure

We continue to be pleased with the efficiency of the new organizational structure that we began in 2021; creating three distinct bureaus, incorporating Criminal Investigations into Operations.

- *Operations Bureau*
- *Professional Standards Bureau*
- *Support Services Bureau*

Table of Organization

Chief of Police	1
Assistant Chief of Police	1
Deputy Chief	3
Lieutenant	11
Sergeant	16
Detective	8
Investigator	7
Officer/Police Service Aide	79

Recruitment and Hiring

Over the course of the past year EHPD accepted applications for both entry-level and certified police officer positions.

A total of ten entry-level and certified officers were hire to fill vacant positions.



Above, new officers were sworn in last year at the Public Safety Complex .

Retirements

Congratulations and best wishes to our 2023 retirees, we are grateful for their service to the Town of East Hartford:

Chief Scott Sansom , 10 years

Officer Sawyer Shaw, 26 years

K-9 Officer Stephen Grossi, 23 years

Chief Scott Sansom



Officer Sawyer Shaw



K9 Officer Stephen Grossi



Happy Retirement!

Operations Bureau



PATROL DIVISION STATISTICS

CALLS FOR SERVICE	31,703
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TRAFFIC STOPS	8,355
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INFRACTIONS/MISDEMEANORS	5,422
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DIVISIONS WITHIN OPERATIONS:

The Operations Bureau is the largest bureau within the police department and consists of Criminal Investigations and the Patrol Division, supplemented by:

- Traffic Unit
- Motorcycle Unit
- Animal Control Unit
 - K-9 Unit
- TRT SWAT Team
- TRT Crisis Negotiating Team
 - Marine Patrol
 - Dive Team
 - Bomb Squad
 - Honor Guard
 - Bicycle Unit

Operations Bureau: This is our largest division, we combined the Field Operations Bureau and Criminal Investigations Bureau in 2021 to create the Operations Bureau. The Operations Bureau includes not only criminal investigators, but also the patrol division supplemented by the Traffic Unit, Motorcycle Unit, Animal Control, K-9 Unit, TRT SWAT, Dive Team, Honor Guard and Community Outreach.

Patrol Division: The patrol division is the backbone of the East Hartford Police Department and is committed to providing safety, service and building relationships throughout East Hartford.

Criminal Investigations

The Criminal Investigations Division (C.I.D.) assists patrol officers with the investigation of cases that require specialized training or an extended period of time to complete. The C.I.D. also initiates investigations that fall outside the normal complaint procedure, such as compliance with Sex Offender registration laws, firearms violations, and Vice and Narcotics investigations.

The C.I.D. is grouped enabling specialized units to receive advanced training in their expertise and to partner with similar units in the region to address recurring crime patterns of a like nature. All members of the C.I.D. are prepared to quickly shift between units depending on patterns of crime and major crime events. Some of our units include: General Investigations, School Resource Officers, Court Officer, Evidentiary Services Unit, Crash Investigations Unit, and partnering with the Greater Hartford Regional Auto Theft Task Force.

Support Services Bureau



COMMUNICATIONS STATISTICS

CALLS FOR POLICE SERVICE **31,703**

CALLS FOR FIRE & E.M.D. **8,117**

CALLS FOR MEDICAL SERVICE **2,097**

SUPPORT SERVICES DIVISIONS:

The Support Services Bureau is comprised of several divisions, including:

- Public Safety Communications
- Fleet Services
- Property/Evidence Unit
- Administrative Services
- Budget Preparation
- Payroll
- Permits Processing
- Private Duty Billing
- Accounts Payable/Grants
- Work Related Injury & Human Resources

PUBLIC SAFETY COMMUNICATIONS

The Public Safety Communications Center is the main answering point for all Police, Fire and Emergency Medical calls for service within the Town of East Hartford. The Center is staffed 24 hours a day, 365 days a year by state certified telecommunicators.

Staffing

1 Sworn Police Supervisor & 4 Dispatch Supervisors

19 Telecommunicators certified by the Division of Statewide Emergency Telecommunications (DSET)

Public Safety Complex Upgrades



Public Safety Complex- 31 School Street:

- *Repair/Replace of 20 year old roofing*
- *Repaved/Re-striped parking area*
- *Upgraded to L.E.D. light fixtures*
- *Completed new 12,000 sq. foot garage*
- *Updated office spaces with new paint, technology and furniture*

Professional Standards Bureau

GOALS AND OBJECTIVES

The goal of the Professional Standards Bureau (PSB) is to ensure the department is highly trained, accredited, ethical and adheres to the established Code of Conduct. This bureau safeguards the integrity of the department.

DIVISIONS WITHIN THE PSB

- **Internal Affairs**
- **Training**
- **Firearms**
- **Accreditation**
- **Freedom of Information Requests/
Civil Liability**
- **Hiring & Background Investigations**
- **Research & Planning**

2023 INTERNAL AFFAIRS REVIEWS

11- Internal Affairs Investigations

2- Use of K-9 deployments

3- Vehicular Pursuits

120- Use of Force Cases

3- Employee Grievances

Note that review of cases does not indicate a complaint or violation of policy occurred, but is done as a means of quality assurance to ensure personnel adherence to applicable policies and procedures.

In 2019, EHPD earned initial accreditation by the Commission on Accreditation for Law Enforcement Agencies (CALEA), the premier credentialing association for public safety agencies. In 2022, we successfully completed our third annual compliance review.

In November 2023 the East Hartford Police Department was awarded Law Enforcement Accreditation for the second time. CALEA Accreditation is a continuous process that serves as the foundation for a successful, well managed, transparent, community-focused public safety agency. Staff traveled to Bellevue, Washington, where CALEA formally presented the East Hartford Police Department with the award.



CALEA Reassessment

Focal points of each reaccreditation cycle involve periodic reports, analyses, reviews, and other activities mandated through CALEA standards. To ensure continued compliance during each reaccreditation cycle, CALEA mandates agencies undergo a compliance review to demonstrate compliance with a set of 180 "best practice" standards.

New Initiatives 2024

East Hartford Police Police Athletic League

CALEA Advanced Accreditation Program

The Police Department is now working on CALEA **Advanced** Law Enforcement Accreditation. This program provides agencies an opportunity to go beyond the implementation of basic best practices. Advanced Accreditation is available for agencies having the resources to consistently exceed basic service delivery. Advanced Accreditation provides agencies additional means to verify accountability to citizens expecting and relying on us for the highest level of public safety services.



New Community Service Officers

The Department is seeking to hire two new Police Officer positions to serve as full-time Community Service Officers (CSO). These officers will serve the Community Outreach Division, whose main purpose is to proactively build partnerships within the community and provide community-based policing services. Community Policing requires continuous relationship-building throughout our town to address Quality of Life issues.



Police Athletic League

In 2024, the Police Department intends to begin a local chapter of the Police Athletic League. P.A.L. is a national organization in which police officers coach boys and girls in sports, assist with homework and other school activities. The program focuses on building character, strengthening relationships with our youth, and violence/drug prevention.

This program will mesh with our other programs that encourage youth leadership and enrichment, such as the First Responders Youth Academy and our Police Cadet program.





Community Events

During 2023 the EHPD continued our tradition of participating in community events. We were pleased to again host a "National Night Out" held at Alumni Park this year. We also hosted food drives, toy drives, and visits with Santa. We partnered with Dunkin' to offer a "Coffee with a Cop" events, participated in the Make-A-Wish truck convoy, and held our "Faith and Blue" vigil. More details are available on our Facebook page: www.facebook.com/EastHartfordPD/



EHPD Officers participated in several "Coffee with a Cop" events in 2023, and the "Bag for Hunger" Food Drive (above)



Above: EHPD Officers and campers at Camp Courant, -Summer 2023



EHPD Command Staff



2023 Command Staff:

(From left) Deputy Chief Donald Olson, Deputy Chief Robert Davis, Chief of Police Scott Sansom (retired-Oct. 2023) Assistant Chief/Interim Chief Mack Hawkins and Deputy Chief Joshua Litwin

P.R.I.D.E.

Professionalism

Respect

Integrity

Diversity

Excellence

Serving Our Community with Pride and Integrity