



East Hartford Police Department

2018 Annual Report

31 School Street
East Hartford, Connecticut 06108

www.easthartfordct.gov

P.R.I.D.E.

Professionalism

Respect

Integrity

Diversity

Excellence

MISSION:

Safeguard life and property, preserve peace, enforce laws, prevent and detect crime, provide a safe community, enhance the quality of life, protect the rights of citizens

Message from Scott Sansom, Chief of Police

On behalf of all members of the East Hartford Police Department, welcome to the 2018 Year in Review. Included within is an overview of another busy year of activities and operations as well as information on 2019 events.

The Department has undertaken numerous projects to upgrade our technology and enhance our service to the community, including a new computer-aided dispatch and records management system. Now fully implemented, this system enhanced our existing telecommunications system and is improving the agency's overall performance, efficiency and the ability to respond to incidents in a timely fashion with the necessary information.

In response to recent tragic events around the world, we've enhanced our critical incident response training, providing vital experience to personnel by practicing response drills in the event of an active shooter situation, preparing first responders to act in an effective and timely fashion.

Community Policing continues to be a cornerstone of our operations. Relationships with our community are cultivated in a positive and healthy manner based upon our values of justice, respect and integrity. We sincerely treasure and value these relationships, and I believe they are critical to maintaining everyday safety in the places where we live, work, and socialize.

It is an honor and a privilege to serve the community of East Hartford and our department personnel as Chief of Police. On behalf of my command staff and all employees both sworn and civilian, thank you for your continued interest and support of the East Hartford Police Department.

"Serving the Community with Pride and Integrity"

This past year was yet another busy one for the East Hartford Police Department. Each of the four divisions had notable accomplishments throughout 2018, which will be highlighted in this report.

An important priority of the Department was to continue to engage the community and foster the relationship with citizens and local groups. The Department participated in over 70 community-based events in 2018, from coffee with a cop and sandwich with a cop events to events at faith-based organizations.

There were numerous personnel changes in 2018. Altogether, two officers were promoted to Sergeant, three Sergeants were promoted to Lieutenant, and one Lieutenant was promoted to Deputy Chief. The department also promoted another officer to a Detective position and hired another Deputy Chief who had recently retired from a neighboring jurisdiction. The Department also hired two Connecticut certified officers from other agencies.

On May 10, 2018, the Department held its annual Awards Ceremony to recognize officers and dispatchers hard work, dedication and achievements over the past two years. Eleven officers and two dispatchers received various awards, including: Life Saving citation, Police Cross citation, Meritorious Service citation, and the Military Service citation. In addition, many officers were recognized with letters of commendation for their laudable work.



In 2018, the Criminal Investigations Bureau increased staffing by one detective and two investigators. The CIB also expanded further training opportunities for detectives and investigators to enhance their skills and investigative knowledge.

An intelligence detective position was created within the CIB. This position will increase communications between Patrol and the CIB as well as be a liaison between the East Hartford Police Department and other Connecticut Police Departments.

In addition, new equipment was purchased for the Evidentiary Services Unit and the Crash Investigations Unit. All officers have been trained extensively and are now proficient in its use.



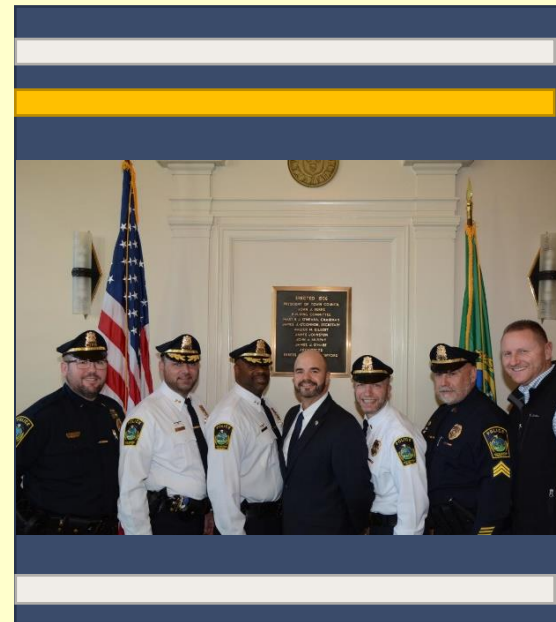
“Not your Mayberry” Investigation

Throughout 2018, the Criminal Investigations Bureau investigated numerous in-depth cases, including the “Not your Mayberry” investigation.

This investigation led detectives to Minot, North Dakota and ultimately resulted in seven federal arrests and twelve state arrests. As a result of this investigation, eight illegal firearms were seized as well as a large amount of narcotics and counterfeit currency.

Due to their efforts, the detectives involved were recognized by the Department and awarded Meritorious Service Awards for their outstanding work in this case. Additionally, the Assistant United States Attorney nominated the detectives involved for an award for their hard work and dedication to seeing this investigation to its conclusion.

In 2018, CIB personnel attended the Capitol Region Intelligence Meeting, which is a collection of regional police departments that meet to discuss and solve cases within their respective jurisdictions.



Officers participated in the “No Shave November” charity event to raise money for the Connecticut Cancer Foundation.

Priorities of PSB have been to update various general orders to comply with state and CALEA standards as well as best practices. These policies have been adopted and implemented department wide as part of the accreditation effort and also to maintain the highest standard possible as a part of the overall department goals and objectives.

CALEA Accreditation

The Commission on Accreditation for Law Enforcement Agencies (CALEA) Accreditation Process is a voluntary, cooperative review of police processes with the goal of improving accountability, service delivery and professionalism. The standards themselves are simple, clear statements that establish best practices to help reduce losses and provide a strong defense against liability.

In 2014, the Department hired a part-time accreditation consultant to begin the process. Shortly thereafter, an accreditation specialist officer position was created. Accreditation became a major priority of the Department during 2014 and continued through the ensuing years. During that year, the entire Department was trained in PowerDMS, the document management system that contains all the Department's General Orders and other relevant documents.

As a part of the accreditation process, the Department's General Orders are updated to meet the CALEA standards for best practices in law enforcement. An important part of updating the standards to the best practice is to also ensure that all Department personnel are adequately trained to guarantee compliance.

The Department is slated to obtain CALEA accreditation in 2019 following the onsite assessment that will take place from June 3rd through the 6th of 2019.



In 2018, efforts were made to continue to recruit and hire officers. This effort was largely successful and the department hired 2 officers.

As a part of ongoing accreditation efforts, training continues to be a high priority initiative for the SSB. The Department conducted Taser, Firearms, Simunitions Training and defensive and de-escalation training.



On November 27, 2018 at 0129 hours, a hold up alarm and the clerk reported being robbed at gunpoint by two individuals at 393 Burnside Ave, 7-Eleven. Officers observed a Chevy sedan leaving the area at the same time occupied by 3 males. A pursuit was initiated into Hartford where the vehicle struck a wall at the on ramp for 84 West. Dorian McGhee (2/5/89), Thomas Ross (11/9/82) and Quinnshawn Ross (3/27/87) were all taken into custody after a brief foot chase. The money from the robbery which was wrapped in a 7-Eleven bag was located and seized as evidence.

Quinnshawn, who was on video with a long gun, had 4 previous arrests for robbery. He was sentenced to 9 years in prison back in 2010 and was paroled in April of this year.

Excellent job by all responding officers.

The EHPD has launched “Every School Every Day” in our school districts where officers periodically stop in schools in an effort to enhance school safety.

On October 4, 2018, an officer observed two males in the parking lot of 530 Main St, Xpress Fuel at 0325 hours, next to the cashier’s booth with their faces concealed and one was carrying a crow bar. The two males fled in a silver Mini Cooper that was stolen out of Rocky Hill. A pursuit into South Windsor ended successfully when SWPD deployed stop sticks. Robert Mazzaferro (2/6/97) and Daniel Pohl (6/6/01) were taken into custody and arrested on several charges. Burglary tools, several credit cards and other items were located inside the vehicle. Both suspects are from Wethersfield where several Motor Vehicle burglaries were reported in Wethersfield earlier in the evening.

PATROL DIVISION STATS:

- 29,901 calls for service
- 6,718 traffic stops
- 1,965 arrests



In 2018, the Support Services Bureau experienced a change in command staff who have looked to update several processes within the division.

The private duty billing and collections process was updated which resulted in more efficient billing and a new 30/60/90 day collection process.

As a part of the Nexgen CAD/RMS system upgrade, all patrol vehicles were outfitted with new computer tablets and modems.

Public Safety Communications

The East Hartford Public Safety Communications Center falls under the Support Services Bureau. In 2018, three dispatchers and one communications supervisor were hired and trained in an effort to bring up staffing levels.

Training for telecommunicators continues to be a high priority within the SSB. All telecommunicators received updated Emergency Medical Dispatch Training per the latest training protocols, ProQA/EMD 13.1. Joint training was also conducted by priority dispatch, EHPD, EHFD and Medical Control.

Fingerprinting Services

In 2019, the East Hartford Police Department undertook an initiative to employ a fingerprinting service, Biometric Identification Services, for the community. This effort has been successful in providing a high-quality fingerprinting services to the East Hartford community. This service is available to the public at the Police Department on Wednesdays from 10 a.m. to 2 p.m.

On March 15, 2018, the East Hartford Public Safety Communications Center received a 911 call for a mother in labor. Telecommunicator Stacie Rosedale answered the call and assisted a family member in delivering the baby girl. Dispatcher Rosedale was recognized during the 2018 National Public Safety Telecommunicators Week and received an award for her outstanding performance.



Events

The East Hartford Police Department personnel value the strong relationship they have with the community and are dedicated to participating in and providing various events to engage citizens.

EHPD hosts numerous Coffee with a Cop, Sandwich with a Cop and Ice Cream with a Cop at various locations throughout the year. In February 2018, the Department hosted a Church Security and Active Shooter Response Training at the East Hartford Cultural Center. EHPD participated in two police v. teachers charity basketball games to benefit the Pitkin playground project. Additionally, the Department participated in the National Night Out program for the second year in a row in early August.

Additionally, the Department hosted a six week Summer Youth Basketball program for local kids to participate in once school was let out for the summer. Another successful event the Department has re-initiated is the Citizens Police Academy, which runs for an eight week session during the fall.

