For Immediate Release



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East Hartford Police Services Amid COVID-19

East Hartford, CT—In a continued effort to keep our citizens and first-responders safe from the COVID-19 virus, we are asking people to use increased discretion when seeking Police services.

The East Hartford Police Department will always respond immediately to 911 emergencies and calls for service. However, until further notice, we are asking citizens to avoid coming into the lobby of the Police Department except in the case of an emergency. Until further notice, the Records Division will be closed to the public, and fingerprinting services are suspended. If you have a situation that can be resolved over the telephone by speaking with a Police Officer, please call our non-emergency phone line at 860-528-4401. You may be contacted by our Officers to take reports over the telephone for any issue or incident that we feel would not require a visit to your home or business.

Please continue to use 911 for all emergencies. We are still fully operational and are continuing to respond to all emergency calls for service.

We would like to thank everyone for their cooperation and understanding. These precautions are in effect to limit close personal contact and the spread of the virus.

Scott. M. Sansom
Town of East Hartford – Chief of Police