



Mayor's Office

BUDGET PRESENTATION

FY 2020-2021

➤ MAYOR MARCIA A. LECLERC

- Mayor Leclerc is a lifelong resident of East Hartford
- **January 10, 2011**— accepted the oath of office as Mayor
- **November 8, 2011** – elected to first full term
- **2003-2011** – East Hartford Town Council
- Member of
 - Connecticut Conference of Municipalities (CCM)
 - Capital Region Council of Governments (CRCOG)
 - Capital Region Development Authority (CRDA)
 - Capital Workforce Partners (CWP)
 - Metro Hartford Alliance
 - U.S. Conference of Mayors
 - Advisory Commission on Intergovernmental Relations (ACIR)
- Bachelor of Arts from the University of Connecticut
- Masters of Science from Central Connecticut State University



MEMBERSHIP



Connecticut Conference
of Municipalities

collaborating for the common good



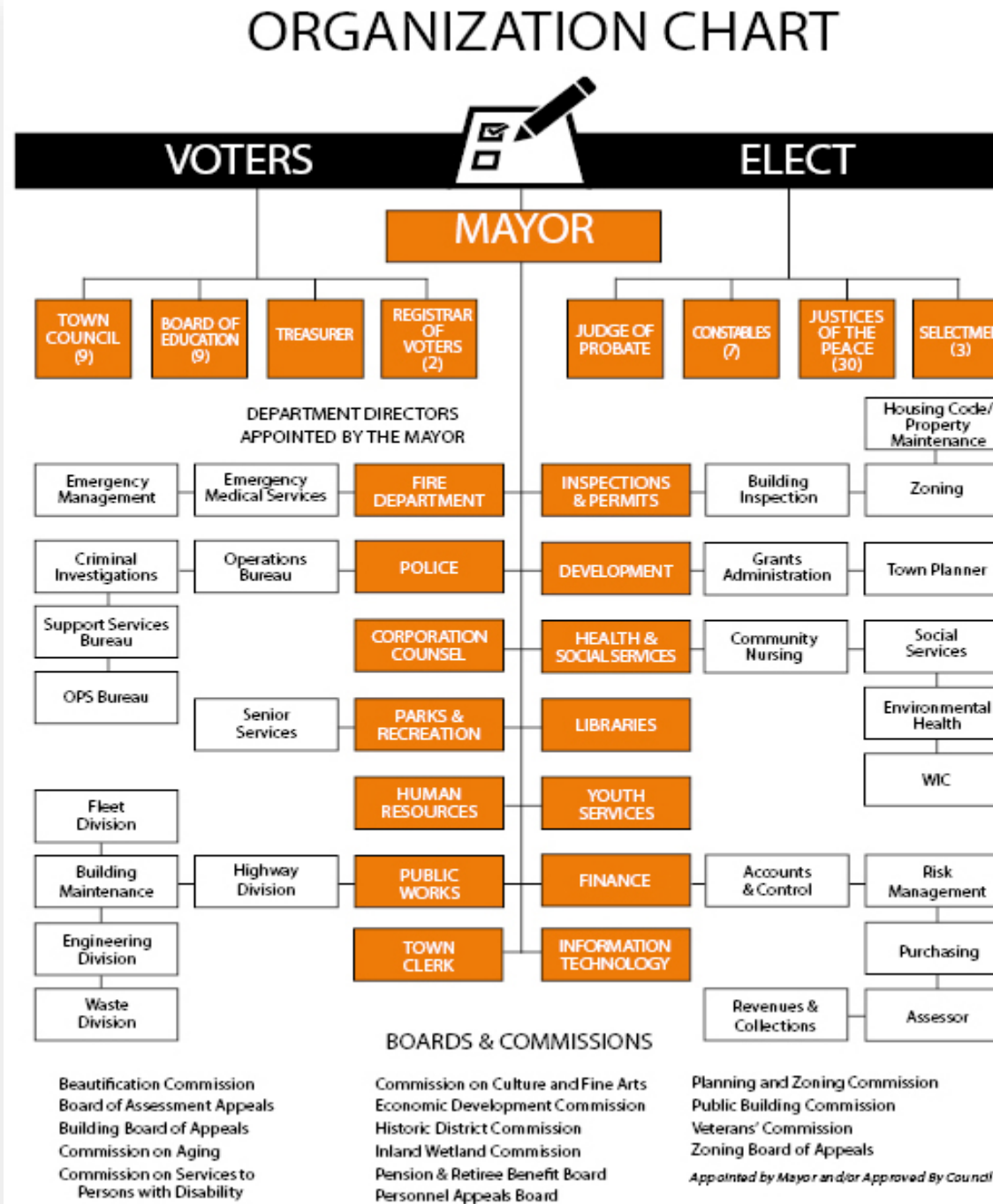
Proudly Serving Glastonbury and East Hartford



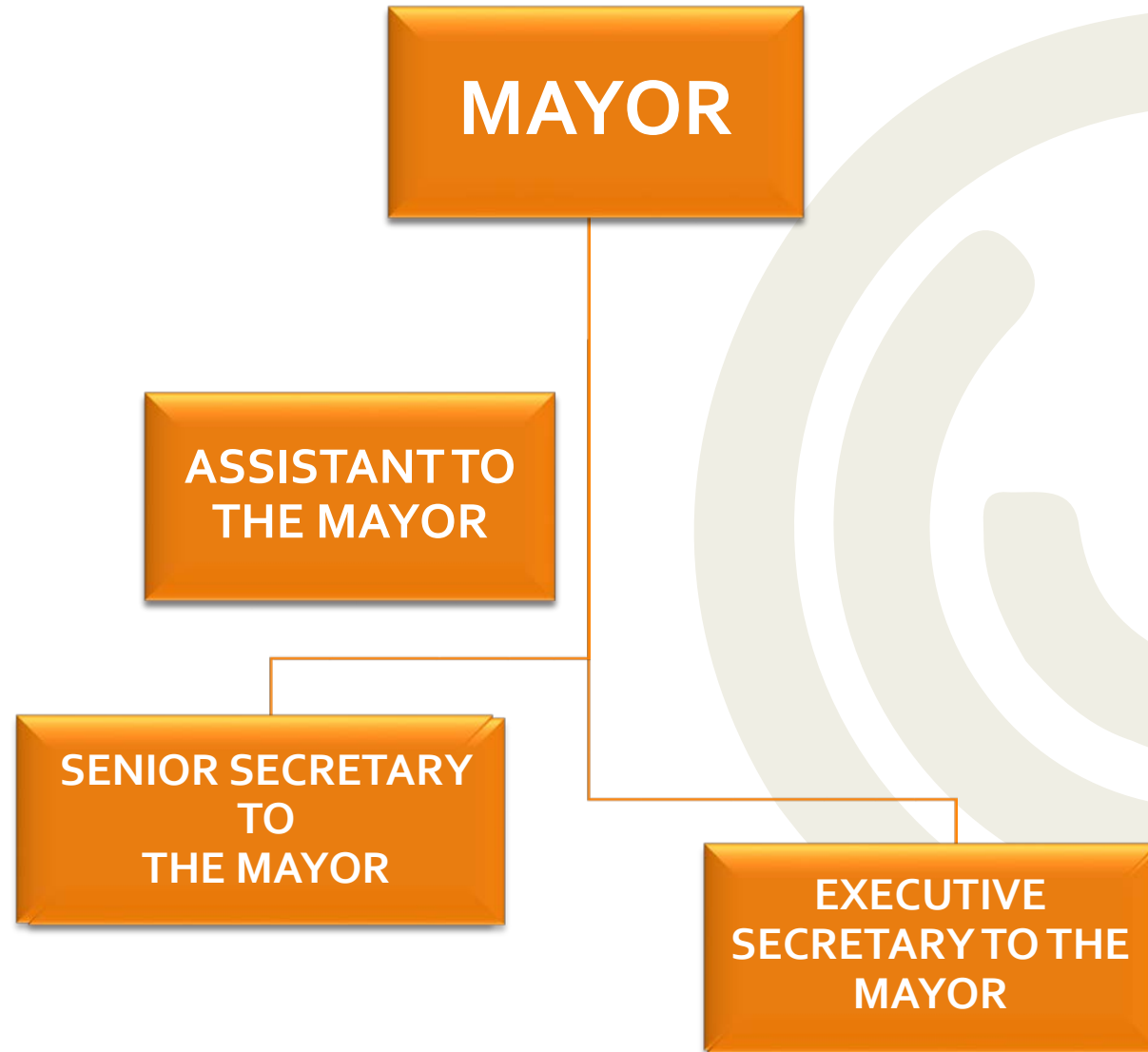
Advisory Commission on
Intergovernmental Relations



STAFFING



STAFFING



➤ DEPARTMENT DESCRIPTION & SERVICES



MISSION

- The Mayor's Office coordinates and oversees all town communications and many programs and services available to residents
- Administration of all departments, agencies, and offices
- Ensures that all laws and ordinances are faithfully executed
- Prepares and submits to the Town Council an annual budget
- Interacts with the general public, State and Federal Agencies
- The Mayor's office serves as a "clearing house" facilitating timely responses to requests for information and assistance, as well as the satisfactory resolution of complaints

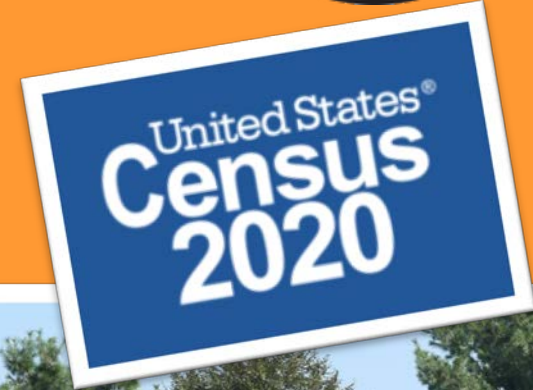
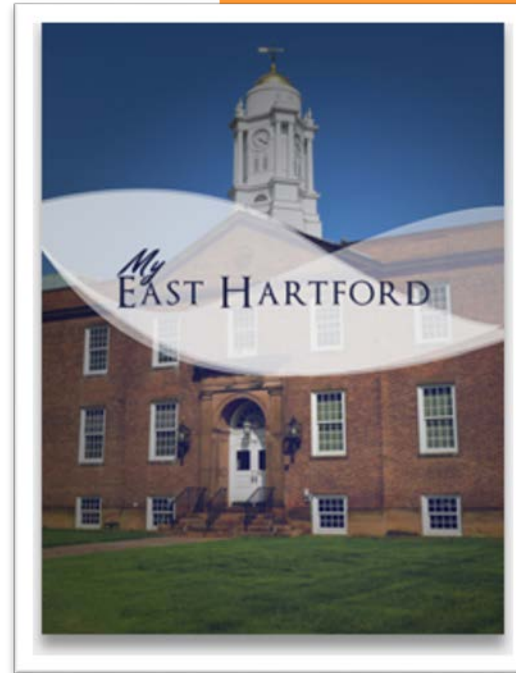
- Maintain East Hartford as an open, inclusive and welcoming community
- Exhibit a positive, solutions-centered customer service attitude in all internal and external interactions
- Strive to create and maintain a physical appearance that brings pride to the community
- Cultivate strong, sustainable, and community-centered development in East Hartford

➤ ACHIEVEMENTS & ACCOMPLISHMENTS

Expanded resident communications and outreach



- CENSUS 2020
 - Created Complete Count Committee
- Expanded social media
- Kiosk on the Town Green
- My East Hartford
- EH Alert-Citizen Alert Network
- Every Department Public Engagement

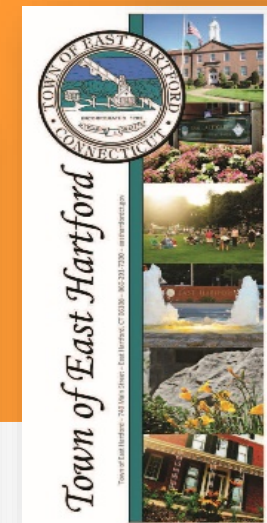
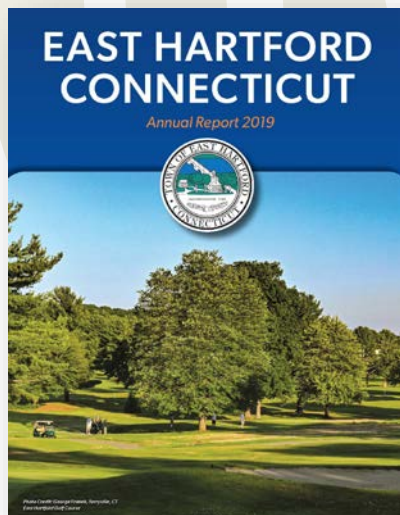
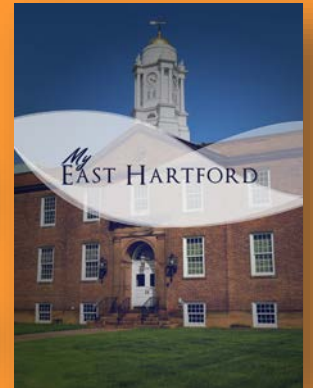


➤ ACHIEVEMENTS & ACCOMPLISHMENTS

RESIDENT COMMUNICATIONS AND OUTREACH



QScend
Technologies, Inc.





► ACCOMPLISHMENTS & FUTURE PLANS

Expanded Business and Community Engagement

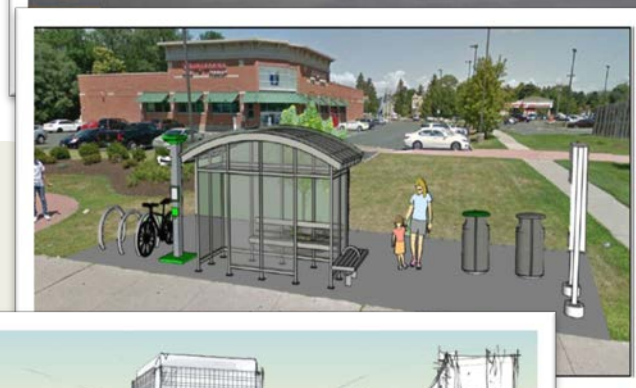
- Lunch with the Mayor
- Open door policy
- EH CONNects
- Silver Lane Redevelopment
- Business Visitation Program





➤ ACHIEVEMENTS & FUTURE PLANS

- Anti-Blight Initiatives & Demolitions
- Senior Center
- Wickham Library Renovations
- Town Hall Improvements
- Silver Lane Redevelopment
- South Meadows Initiatives
- Silver Lane Bike Ped Improvements
- Town Sign Project
- Historic Property Planning
- Riverfront Improvements



► FY 2019 BY THE NUMBERS



3 Staff Members



8,486 inbound calls



33,979 emails



Walk-in visits 2,000



**Mayor 647
Events & Meetings**



**Resolved 7,517
requests for service**



**200+ volunteers at the
Mayor's Cleanup**



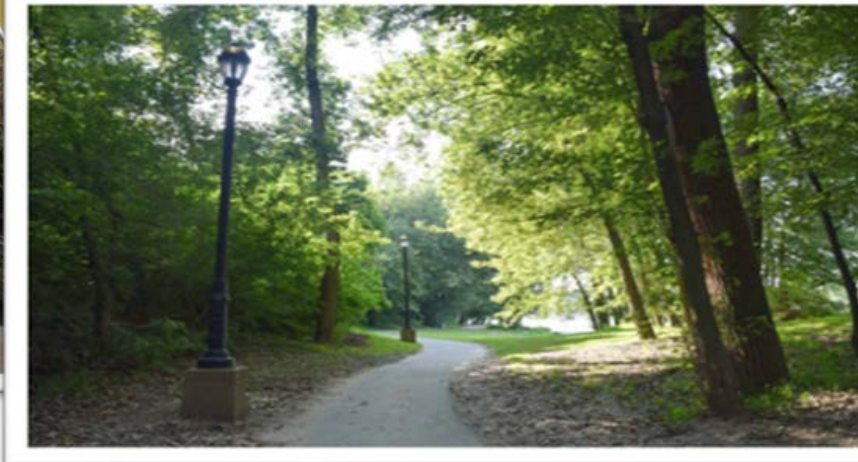
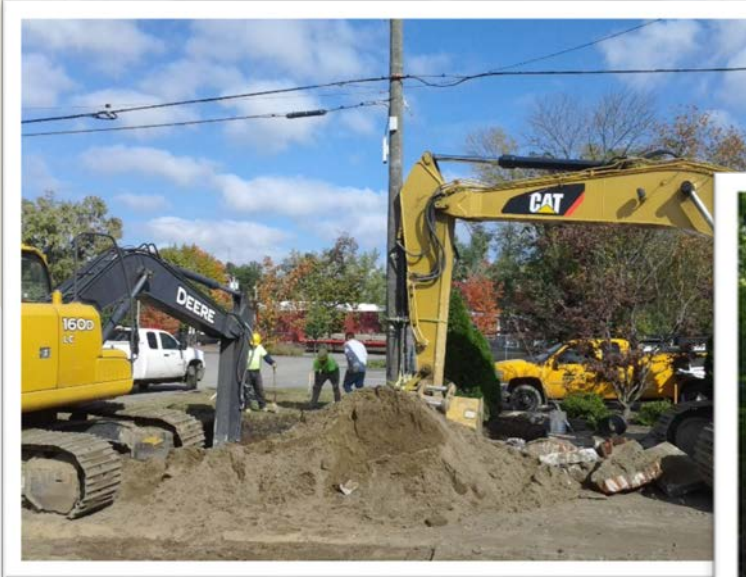
➤ CHALLENGES

Mayor's Office

- Lean staff for the scope of work we perform
- Building capacity across departments on communication tools and best practices
- Keeping the public informed of all town services
- Educating the Public on Town policies and procedures
- Engaging the public on budget participation
- Encouraging public interest in serving on Boards & Commission
- Enforcing new ordinances
- Census 2020 outreach

➤ CHALLENGES

Town Wide



➤ BUDGET CHANGES



ORG	OBJECT	DESCRIPTION	REASON	\$ CHANGE
G2100	62213	Dues & Subscriptions	Increase to annual CRCOG dues	\$467

➤ BUDGET

Project	Federal/State Funds
Brewer Street Reconstruction Phase I/II	\$4,705,000
Brewer Street Reconstruction Phase III	\$1,695,000
Brewer Street Reconstruction Phase IV	\$2,993,600
Hockanum Linear Park Trail Phase III*	\$475,000
Silver Lane Corridor Study	\$199,990
Fire House 5 Phase I - Brownfield Funding	\$3,489
Hazmat Equipment & Training	\$58,465
Comprehensive Transit Study	\$33,442
Shelter Equipment	\$1,172
Regional View Permit Program	\$40,642
Flyover	\$8,090
Regional Purchasing Council	\$60,910
Crumbling Foundations	\$2,473
Public Health Emergency	\$35,111
Training Materials & Reimbursements	\$22,250
Fire Captain	\$2,500
Regional Plans-Hazard Mitigation-CEDS	\$139,642
Metro Grant Program	\$314,918
5 YEAR TOTAL BENEFIT	\$10,815,286



**5-Year Total
Dues
\$177,983**



"East Hartford is a remarkable place to live, work and raise a family because it possesses a dynamic business environment while maintaining a friendly and unique small-town character."



THANK YOU!
