

Additional Information

It's important to be aware that *CT Alert ENS* uses the State's 9-1-1 database, which means it can only access your home location and that's only if you have a traditional "land line."

If you want to receive notifications on a different device – or especially if you no longer have a "land line" – you must register those devices in order to receive alerts. Registration is easy and can be done at the website www.ctalert.gov.

The CT Alert ENS Citizen Sign-Up Page will also allow you to list up to three additional locations in the state for which you want to receive alerts. These locations may include, for example, the towns where other family members live, or where children attend school.

If you are already registered on the CT Alert ENS, you can update your information by returning to the CT Alert ENS Citizen sign-up page.

Contact Information

The Town of East Hartford wants you to be safe and informed during all emergencies affecting our community.

More detailed information on the CT ALERT Emergency Notification System Policy and frequently-asked questions can be found at the CT Alert Web Site.



WWW.CTALERT.GOV

Public Information Officer
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31 School Street
East Hartford, CT 06108-2638

East Hartford Police Department



Citizen's Information Guide on the Connecticut Alert Emergency Notification System

Connecticut's new *CT Alert ENS* (Connecticut Emergency Notification System) is now in service.

During an emergency, the Town of East Hartford, State, or other agencies can identify the affected geographic area, record a message that describes the situation with recommendations on protective actions to take, and then send it directly to you.



Town of EAST HARTFORD CONNECTICUT



A Service Available for You

On September 1, 2009, Connecticut became the first state in the nation to have a statewide emergency notification system.

CT Alert ENS allows state and local officials to help protect lives and property by providing critical information to residents during emergencies, including dangerous situations.

As Governor M. Jodi Rell stated in an August 5, 2009 press release, "This is a major step forward for state and local governments in meeting their top responsibility: safeguarding the health and welfare of the residents."

CT Alert ENS is managed by the State Departments of Public Safety and Emergency Management and Homeland Security.

During an emergency, the Town of East Hartford, State, or Federal Agencies can identify the affected geographic area and record a message that describes the situation and recommendations on protective actions to take.

The CT Alert ENS will automatically send

recorded messages to all registered contact devices (listed and unlisted wired, land-line phones, cell phones, PDAs, etc.) within the identified area.

If phone lines are busy, the system will attempt to redial those numbers a predetermined number of times to make contact. If an answering machine picks up the call, the message will be left on the answering machine

NOTE: You are responsible for any costs associated with your receipt of text, phone, or other messages received through any emergency notification system.

CT Alert ENS Components:

1. The system allows authorized users to quickly send out an emergency alert to residents in any affected geographic area within the state. Depending on the emergency, the alert may be sent to an entire town, part of a town, a group of towns, or a large area of the state.
2. The system also allows public safety agencies to send messages to emergency response personnel.

Frequently Asked Questions

Q: Do I need a computer in order to register for this program?

A: Currently, only the internet web page at www.ctalert.gov is available.

Traditional land-line telephone numbers are already in the system. So if you have telephone service from AT&T for example, or your cable company, that number is already in the system.

If you wish to register your cell phone number or email address, you must register on line at the CT Alert website at www.ctalert.gov. You can not register over the telephone.

Q: Can I register to receive alerts for my place of employment or my parent's home in another Town?

A: The CT Alert ENS citizen sign-up page allows you to list up to three additional locations in the state for which you want to receive alerts.

These locations may include, for example, towns where other family members live, or your children's school.