



## EHPD Financial Crimes



# IDENTITY THEFT

If someone steals and uses your personal information, take these steps as soon as possible:

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1. If bank accounts are involved, report the loss to each financial institution, cancel existing accounts, and open new ones with new account numbers. If deemed necessary, place stop payments on outstanding checks and contact creditors to explain.

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2. Cancel each credit and charge card and request new cards with new account numbers.

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3. If a driver's license is involved, contact the Department of Motor Vehicles at: 860-263-5700.

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4. If social security numbers are involved, report the fraud/theft with the Social Security Administration's Identity Theft Division at: 1-800-269-0271.

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5. Contact the fraud departments of the three major credit reporting agencies [Equifax (1-800-525-6285), Experian (1-888-397-3742), and TransUnion (1-800-680-7289)]. Request them to put a "fraud alert" on your account and add a victim's statement requesting creditors to contact you before opening new accounts in your name. It is suggested you acquire a copy of your credit report at this time. Each person is entitled to a FREE credit report through each of the three main bureaus per year.

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6. Contact the Federal Trade Commission (FTC) which acts as the nation's source for information related to identity theft crimes through the use of trained counselors providing assistance for crime-related problems at (1-877-IDTHEFT), (TTY: 1-866-653-4261 - for the hearing impaired). A complaint can be filed online at [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft) or you may also write to: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

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7. For further information visit the Town's website where resources can be found under, "Helpful Links."

East Hartford Police Department  
31 School Street  
East Hartford, CT 06108  
860-528-4401

### *Helpful Websites and Resources*

Federal Trade Commission - [www.consumer.gov](http://www.consumer.gov)

FTC, A Step by Step Guide - [www.identitytheft.gov](http://www.identitytheft.gov)

Identity Theft & Your Social Security Number -  
<http://www.socialsecurity.gov/pubs/EN-05-10064.pdf>

Internet Crime - [www.ic3.gov/complaint/](http://www.ic3.gov/complaint/)

[www.fbi.gov/majcases/fraud/internetschemes.htm](http://www.fbi.gov/majcases/fraud/internetschemes.htm)

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Case Number/Officer